



Oregon COVID-19 Contact Tracing Calls

What is a contact tracing call?

A call from a public health worker and community members working with public health officials, to people who may have been exposed to someone who has tested positive for COVID-19 **to provide guidance and support**. It's a key tool for preventing the spread of the COVID-19 virus.

A contact tracer **will ask**:

- For your name, date of birth and where you live
- If you need an interpreter in a language other than English
- For race, ethnicity, language and disability information
- If you have any symptoms of COVID-19
- If you need a place to stay or have other needs to help you stay at home
- If they can contact you daily to monitor your symptoms and needs

A contact tracer **will never ask** about:

- Social security number
- Immigration status (Note: Information will not be shared with immigration authority or law enforcement. Getting tested or getting treatment for COVID-19 will not affect your ability to get permanent residency in the U.S.)
- Credit card number, bank account or billing information